

Office of Risk Management
RISK ALERT
No. 2021-04

RE: Electrostatic Sprayer Recall

March 8, 2021

If you are using a Victory Innovations or Protexus-branded cordless handheld or backpack electrostatic sprayer as part of your COVID-19 cleaning protocol, please note that the company has issued a RECALL. Approximately 405,000 electrostatic sprayers have been recalled following 37 reports of the lithium-ion battery pack overheating, **some of which resulted in property damage**. No injuries have been reported at this time.

HOW TO KNOW IF YOUR ELECTROSTATIC SPRAYER HAS BEEN RECALLED

- The Victory Innovations sprayer has a green and white exterior. The Victory Innovations logo appears on the front or the side of the green and white sprayers and model VP-20A or VP-20B appears on the battery pack.
- The Protexus logo appears on the front or the side of the black and white sprayers and model PX20A or PX20B appears on the battery back.
- Battery packs on recalled units have visible screw heads and a case with no parting lines.
- The sprayers were sold nationwide and online at Amazon.com, SupplyWorks.com, and Staples.com from January 2016 through November 2020.

If your electrostatic sprayer meets this criteria, immediately stop using the sprayer.

Remove the battery pack and dispose it in accordance with local laws for disposal of lithium-ion batteries, and contact Victory Innovations for a free replacement battery pack, including shipping. You can reach Victory Innovations toll-free at **888-674-2482** Monday to Friday from 8 a.m. to 5 p.m. ET, email at **ESSprayerbatteryrecall@stericycle.com** or online at www.victoryinnovations.com and click on Battery Recall for more information.